

# Hate Crime

## What you need to know

### What is hate crime?

The Scottish Government defines Hate Crime as crime committed against a person or property that is motivated by 'malice or ill-will towards an identifiable social group'.

### It is likely that you have been a victim of a hate crime if you believe that you have been targeted because of your:

- race
- religion
- sexual orientation
- transgender identity
- disability

If you are reporting something that you believe has happened to you because of the above, please tell the police about it. The Police take hate crime very seriously and are obliged to investigate whether the incident is motivated by prejudice if you tell them that you think it is.

### Hate Crime can take a number of forms, including, but not limited to:

- physical assault
- criminal damage to property eg. graffiti, arson, vandalism
- intimidating or threatening behaviour including obscene calls or gestures
- offensive literature such as letters, leaflets, posters
- verbal abuse or insults including name-calling or offensive 'jokes'
- emotional and psychological abuse
- bullying
- murder

### What to do if you experience or witness a Hate Crime or Hate Incident

If you experience or witness a Hate Incident, whether it's a crime or not and no matter how trivial or unimportant you may think it is, your complaint will be recorded and taken seriously when you choose to report it to the police. You can make a report:

- in person, by telephone or letter
- through the on-line crime reporting facility available on Strathclyde Police website.
- through a Third Party Reporting Centre

### REMEMBER – ALWAYS CALL THE POLICE ON 999 IF YOU NEED IMMEDIATE HELP.

### What is Third Party Reporting?

Many people, for various reasons, are reluctant to report crime directly to the police. Third party reporting is an important way to overcome this. Third Party Reporting Centres are organisations that have agreed to take on the role of third party reporting in addition to the services which they normally provide.

Reports of hate crime can be made, by victims and/or witnesses, to any third party reporting centre in Glasgow. They will pass the information to the police on the victim's behalf. The police are then required to act on this as if they had received the report directly from you. Your report will be in confidence and you can give as much or as little personal information as you wish. You don't even have to give your name if you don't want to. These centres have received appropriate training and can also provide you with any additional support or advice required.

To locate a Third Party Reporting Centre near you, or one which is particularly relevant to your concerns, please see the reverse side of this leaflet.

### How do I report to the police online?

Sometimes people feel sufficiently confident to report directly to the police but may not want to go to a police office or have a police officer visit them. The on-line crime reporting facility allows you to make a direct and confidential report to the police. The report can be entirely anonymous if you wish, although this may limit the action that the police can take. To report on-line visit [www.strathclydepolice.co.uk](http://www.strathclydepolice.co.uk) and click on Report a Crime and then click on Hate Crime.

### Why report a Hate Crime?

There are a number of reasons why reporting Hate Crime is important.

- If you are a victim you can receive appropriate support and advice.
- You will help the police to build a picture of the nature and extent of Hate Crime in your community and in Glasgow.
- You will help us understand where we should be focusing our resources to tackle hate crime.
- You will help to raise awareness of the issue and lead to a change in attitudes
- Your information may lead to an arrest and conviction.
- You will help us to prevent hate incidents in the future.



Where you see this logo you can report Hate Crime.

# Hate Crime Reporting Centres

This is the current list of 3rd party centres. The list is constantly updated.  
For a full list please see the Strathclyde Police website or GCSS website.

## Amina

Network House, 31 Calder Street  
Glasgow, G42 7NQ  
Tel: 0141 585 8026

## Ardenglen Housing Association

355 Tormusk Road, Castlemilk  
Glasgow, G45 0HF  
Tel: 0141 634 8016

## British Deaf Association (Scotland)

1st Floor, Central Chambers  
Suite 5B, 93 Hope Street  
Glasgow, G2 6LD  
Email: bda@bda.org.uk  
Tel: 0141 248 5554  
(Tuesday & Thursday 10.00 – 16.00)

## City of Glasgow College

Room GS 15, Townhead Building  
230 Cathedral Street, Glasgow, G1 2TG  
Tel: 0141 566 1587  
Email: graeme.brewster@cityofglasgowcollege.ac.uk  
Tel: 0141 566 4185  
Email: fiona.neilan@cityofglasgowcollege.ac.uk

## Deaf Connections

100 Norfolk Street, Glasgow, G5 9EJ  
Tel: 0141 420 1759  
Fax: 0141 429 6860  
Email: enquiries@deafconnections.co.uk  
Email: Ishara@deafconnections.co.uk

## Elderpark Housing Association

31 Garmouth Street, Glasgow, G51 3PR  
Tel: 0141 440 2244

## Ethnic Minorities Law Centre

41 St Vincent Place, Glasgow, G1 2ER  
Tel: 0141 204 2888

## Gay Men's Health

GMH have a Glasgow office but are about to move to new premises.  
Please check the GMH website for the most up to date contact details [www.gmh.org.uk](http://www.gmh.org.uk)

## Glasgow Asylum and Refugee Service

Hamish Allan Centre, 180 Centre Street  
Glasgow, G5 8EE  
Tel: 0141 222 7300

## Glasgow Women's Library

15 Berkeley Street (inside Mitchell Library)  
Glasgow, G3 7BW  
Tel: 0141 248 9969

## Govan & Craighton Integration Network

Pearce Institute, 840 Govan Road  
Glasgow, G51 3UU  
Tel: 0141 445 3718  
(Mon – Fri 9.00 – 5.00)

Tarfside Community Flat, Flat 2, Block 40  
Tarfside Oval, Glasgow, G52 3AF  
Monday 11 - 2, Wed 9.30 - 11.30, Thur 11 - 2  
Tel: 0141 445 3718 to arrange access at other times

## Govan Youth Information Project

9 Water Row, Govan, Glasgow, G51 3UW  
Tel: 0141 445 4505

## Govanhill Housing Association

Samaritan House, 7  
9 Coplaw Street,  
Glasgow, G42 7JG  
Tel: 0141 636 3636

## Greater Pollok Integration Network

Flat 11, 70 Kennishead Ave  
Glasgow, G46 8RP  
Tel: 0141 649 2000  
Email: [info@gpinintegrationnetwork.co.uk](mailto:info@gpinintegrationnetwork.co.uk)

## Ishara

100 Norfolk Street  
Glasgow, G5 9EJ  
Textphone: 0141 420 2171  
Tel: 1800201414202171  
SMS: 07749311524  
(text messages only)  
SOS: 0141 280 0148  
Fax: 0141 429 6860

## Level 5, ASK

University of Strathclyde Students' Association  
Email: [ussa.ask@strath.ac.uk](mailto:ussa.ask@strath.ac.uk)  
Tel: 0141 567 5042

## LGBT Youth Scotland

30 Bell Street (3/2), Glasgow, G1 1LG  
Tel: 0141 552 7425

## Positive Action in Housing

98 West George Street, Glasgow, G2 1PJ  
Tel: 0141 353 2220

## SAY Women

Email: [manager.saywomen@gmail.com](mailto:manager.saywomen@gmail.com)  
Tel: 0141 552 5803

## Sandyford Transwomen Group

Helpline: 07758 462 988

## Southside Housing Association

511 Shields Road, Pollokshields  
Glasgow, G41 2RW  
Tel: 0141 422 1112

## The Steve Retson Project

Sandyford Centre, 2-6 Sandyford Place  
Glasgow, G3 7NB  
Tel: 0141 211 8628

## Scottish Refugee Council

5 Cadogan Square, Glasgow, G2 7PH  
Tel: 0141 248 9799

## Strathclyde Lesbian & Gay Switchboard

Hate Crime Reporting Line: 0141 847 0647  
(Staffed Nightly 7.00 pm – 10 pm, answering machine at other times)

## Terrance Higgins Trust

134 Douglas St, Glasgow, G2 4HF  
Tel: 0141 332 3838

## Victim Support Scotland

131-141 Saltmarket, Glasgow, G1 5LF  
Tel: 0141 553 2415

## Waverley Care African Health Project

The Renfield Centre, 260 Bath Street  
Glasgow, G2 4JP  
Tel: 0141 333 9393

## The Well Multicultural Advice Centre

48/50 Albert Road, Queens Park  
Glasgow, G42 8DN  
Tel: 0141 424 4523

## West of Scotland Regional Equality Council

39 Napiershall St., Glasgow, G20 6EZ  
Tel: 0141 337 6626  
Email: [admin@wsrec.co.uk](mailto:admin@wsrec.co.uk)

## Ypeople

33 Petershill Drive, Glasgow, G21 4QQ  
Tel: 0141 557 6105